

When small businesses shop for health insurance, understanding the nuances between **on-exchange** and **off-exchange** plans, and how they relate to the **Small Business Health Care Tax Credit**, is crucial. A common question is whether there is a *limited exception* to the requirement that businesses shop through the SHOP Marketplace to qualify for the tax credit.

As someone who has helped micro-businesses (1-25 employees) navigate these complex rules across multiple states and carriers for over a decade, I'll break down this topic clearly. We'll cover definitions, scenarios, IRS guidance, and the realities of availability.



Defining Key Terms Before Diving Deeper

Before we get into exceptions and tax credits, let's define the crucial terms:

- **SHOP Marketplace:** The Small Business Health Options Program is a federal or state-based online marketplace where eligible small employers can compare and purchase health insurance plans.
- **On-exchange:** Plans purchased directly through the SHOP Marketplace.
- **Off-exchange:** Plans purchased outside the SHOP Marketplace, directly from insurance carriers or through agents/brokers.
- **Small Business Health Care Tax Credit:** A federal tax credit designed to help eligible small employers afford the cost of covering their employees' health insurance premiums.
- **Limited exception:** A special, narrow condition under which a rule generally required is waived.
- **Eligible employer:** Typically a business with 1-25 full-time-equivalent employees; ownership structure and employee status (owner-only vs. common-law employee) also matter.

Why the SHOP Requirement Matters for the Small Business Health Care Tax Credit

The **IRS requires** that to qualify for the Small Business Health Care Tax Credit:

- **Coverage must be purchased through the SHOP Marketplace** (i.e., on-exchange).

- The employer must have fewer than 25 full-time-equivalent employees who meet the wage and eligibility limits.
- The employer must pay at least 50% of employees' premiums.
- Employees must be common-law employees, which excludes certain owner-only businesses or sole proprietors who do not have employees.

This requirement ensures transparency, competitive pricing, and that tax credit funds support plans vetted through the Marketplace's consumer protections.

Mini-Scenario: Why This Rule Exists

Imagine a small bakery with 10 employees. They buy a plan directly from a carrier off-exchange because it seemed cheaper. Later they discover they can't claim [homebusinessmag](#) the tax credit. If the IRS allowed any purchase route, some employers might shop for the cheapest plan outside SHOP, reducing Marketplace participation and undermining the program's goal.

Is There a Limited Exception When SHOP Marketplace is Unavailable?

Here's where the nuance comes in. Not all states or counties have fully implemented the SHOP Marketplace. When **SHOP is unavailable** in a business's area:

- The IRS and federal guidelines acknowledge a limited exception.
- **Small employers can purchase off-exchange directly from carriers** and still be eligible for the Small Business Health Care Tax Credit.

This **limited exception** exists solely because small businesses cannot use SHOP where it doesn't exist, and it would be unreasonable to deny the tax credit for purchasing from carrier direct plans.

What Does "SHOP Unavailable" Mean?

SHOP Marketplace availability varies by state and sometimes by county. Though most states have some form of SHOP marketplace, not every county within every state guarantees access.

To determine availability:

1. Visit the SHOP Marketplace Plan Availability tool.
2. Input your zip code and other details.
3. See if eligible SHOP plans are accessible in that area.

Mini-Scenario: Business in a Limited SHOP Area

Jessica runs a 7-employee landscaping business in a rural county. When she tries to shop SHOP Marketplace plans, none are available. Under this limited exception, Jessica can buy the small group plan directly from a carrier and still claim the Tax Credit, provided she meets all other requirements.

Other Important Distinctions: Individual vs. Small Group, Owner-Only vs. Employees

Some micro-business owners mistakenly buy individual plans because they think their business is too small or to avoid SHOP complications. But:

- **Individual plans** are for single people (or families) and purchased off-exchange through the individual Marketplace; they do *not* qualify for the Small Business Health Care Tax Credit.
- **Small group plans** cover employers and their *common-law employees*, even if it is just owner plus a few employees.
- If a business has *only the owner or owners with no employees*, some carriers won't qualify that as a small group eligible for the Small Business Health Care Tax Credit.

Mini-Scenario: Owner-Only Setup

Mark owns a one-person consulting firm with no employees. He buys an individual plan on the individual Marketplace—this is expected. Even if he purchased off-exchange small group coverage labeled "small group," the tax credit wouldn't apply because no employees are covered.

Why Off-Exchange Platforms Often Seem Cheaper but May Not Be "Better Plans"

A pet peeve of mine is when clients assume off-exchange plans mean better deals or superior coverage. Off-exchange is merely a **purchase route**, not a mark of plan quality. Here's why you have to compare carefully:

- Off-exchange plans still have to meet state and federal minimum standards.
- Premium tax credits for individuals are generally only available on-exchange.
- Small employer tax credits depend on buying *through SHOP or the limited exception*.
- Network coverage, co-pays, deductibles, and carrier service vary widely by plan, not by purchase route.

Therefore, deciding purchase route should be driven by tax credit eligibility, SHOP availability, and carrier options rather than assumptions about "better plans."

Summary: When Does the Limited SHOP Exception Apply?

Condition	SHOP	Marketplace	Available?	Eligible for Tax Credit?	Purchase Options	Small Group with Employees,
SHOP available in area	Yes	Yes	Yes	Yes, if purchased on SHOP	Must buy on SHOP to get tax credit	Small Group with Employees, SHOP <i>unavailable</i> in area
No	Yes	Yes	Yes	Yes, under limited exception	Can buy off-exchange direct from carrier and qualify for tax credit	Owner-only business with no employees
Doesn't apply	No	Buy individual plans; tax credit not available	Small Group but buys off-exchange while SHOP available	Yes	No	Purchasing off-exchange forfeits tax credit

Recommended Steps for Small Employers Shopping Health Insurance

1. **Check SHOP availability first.** Use the official marketplace tools to understand your options.
2. **Confirm eligibility:** Make sure you have common-law employees, and employee count and wages meet IRS thresholds.
3. **If SHOP is available:** Shop through the Marketplace to claim the Small Business Health Care Tax Credit.
4. **If SHOP is unavailable:** Purchase directly from carriers but document the lack of SHOP options to justify claiming the credit.
5. **Avoid buying individual plans for your employees:** These do not qualify for this tax credit.
6. **Work with a knowledgeable broker or advisor:** Each state and county have nuances; generalized advice often misses critical details!

Final Thoughts

There **is a limited exception to the SHOP requirement for the Small Business Health Care Tax Credit**—it applies only when *SHOP Marketplace coverage is unavailable* in your area. For eligible small employers in most markets, the IRS requires purchasing through SHOP for tax credit eligibility. Off-exchange purchases don't disqualify eligibility if the exception applies, but don't mistake off-exchange for inherently better coverage or deals.



Always remember that eligibility, purchase route, and availability are intertwined but distinct. Understanding each makes your benefits decision clearer, steers you away from costly mistakes, and helps your small business get the best financial support from government programs.

Need help shuffling through plans, counties, and carriers for your micro-business? Feel free to reach out—I've navigated these waters for hundreds of similar businesses. My advice isn't generic; it's county- and state-specific, with tax credits in mind.